

# Tojock

## DVD Player

## User Manual

[EVP-101]

If you Amazon return or refund window closed, contact us at  
[tojock@126.com](mailto:tojock@126.com)

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# 1. Safety and Maintenance

Here are some basic safety precautions that you should carefully follow when you use your new Tojock DVD Player. Read all instructions carefully! Tojock is not responsible for damage or injuries caused by improper use of the appliance.



This symbol indicates “dangerous voltage” inside the product that presents a risk of electric shock or personal injury.



This symbol indicates important instructions accompanying the product.

**WARNING:** To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. The appliance shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the appliance.

## Security Instructions

Read all of the instructions before using this DVD player and keep this manual in a safe place for future reference.

1) READ ALL INSTRUCTIONS.

2) Remove any packaging material before using this appliance.

3) Moisture - Do not expose this apparatus water or moisture. To prevent fire or shock hazard, do not place objects filled with liquids, such as vases, on the discs player. If liquid enters the unit, unplug the device immediately. Be sure to install the player in an area where access to the AC power cord is available so that the unit may be unplugged from the wall socket immediately in the event of trouble or if the liquid is spilled onto the unit.

4) NOTE: If the player is brought directly from a cold to a warm location, or is placed in a very damp room, moisture may condense on the lenses inside the player and the player may not operate properly. In this case, remove the disc and leave the player turned on for about half an hour until the moisture evaporates.

5) Heat - The Discs player should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that

produce heat.

6) Proper ventilation - Do not install this player in a confined space, such as a bookshelf or similar unit unless proper ventilation is provided. Slots and openings in the Discs player casing are provided for ventilation to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surfaces as ventilation will be inhibited, and overheating will occur.

7) Overloading - Do not overload wall outlets, extension cords, or integral convenience receptacles, as this can result in a risk of fire or electric shock.

8) Cleaning - Unplug this product from the wall outlet before cleaning. If dusting or cleaning is required, be sure to clean the outer portion of the casing only. Do not attempt to clean the inside or to disassemble the casing. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning and be sure to allow the unit to dry completely before plugging the unit to a power source.

9) To protect against electric shock do not immerse cord, plugs, or appliance in water or any other liquid.

10) Close supervision is necessary when your appliance is being used by or near children.

11) Keep the appliance and its cord out of reach of children aged less than 8 years.

12) If the supplied power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.

13) Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or electrical or mechanical adjustment.

14) Any use of this product which is not recommended by the manufacturer may cause injury to persons or damage to the appliance.

15) Place appliance on a flat surface or table. Do not hang its power cord over the edge of the table or counter. Ensure that the power cord does not touch the hot surface of the appliance.

16) If the unit requires servicing, refer servicing to qualified service personnel. If the unit is still under warranty, contact Tojock or our service center. See the terms and conditions specified under the warranty included with this product.

17) Do not use the appliance for other than intended use.

18) Do not use outdoors.

## **FOR HOUSEHOLD USE ONLY SAVE THESE INSTRUCTIONS**

## **2. Notice**

### **2.1 Trademark Notice**

DVD Video is a trademark of DVD Format / Logo Licensing Corporation.

Blu-ray Disc and Blu-ray Disc logo are trademarks of the Blu-ray Disc Association.

Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories.

For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, & DTS and the Symbol together are registered trademarks, and DTS 2.0+Digital Out is a trademark of DTS, Inc. © DTS, Inc. All Rights Reserved.

The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Java and all other Java trademarks and logo are registered trademarks of Sun Microsystems, Inc.

### **2.2 Cinavia Notice**

This product uses Cinavia technology to limit the use of unauthorized copies of some commercially-produced film and videos and their soundtracks. When a prohibited use of an unauthorized copy is detected, a message will be displayed and playback or copying will be interrupted.

If playback or copying is interrupted and one of the messages shown below is displayed, the content is an unauthorized copy protected by Cinavia technology.

Message	Cinavia Message Code
[Message(s) 1]	1
[Message(s) 2]	2
[Message(s) 3]	3
[Message(s) 4]	4

More information about Cinavia technology is provided at the Cinavia Online Consumer Information Center at <http://www.cinavia.com>. To request additional information about Cinavia by mail, send a postcard with your mailing address to: Cinavia Consumer information Center, P.O. Box 86851, San Diego, CA, 92138, USA.

### **2.3 IPR Message**

Copyright 2004-2013 Verance Corporation. Cinavia™ is a Verance Corporation trademark. Protected by U.S. Patent 7,369,677 and worldwide patents issued and pending under license from Verance Corporation. All right reserved.

## **3. Instruction**

Congratulations on your purchase of the Tojock Home DVD player. The Home DVD player from Tojock is a great way to enjoy your discs without the clutter of a full-size player.

Its compact design provides easy access to all your favorite media, and the fast search backward/forwards will guarantee that you never miss a minute.

Watch from a distance via use the remote control, or use the zoom-in feature to get a closer look. The Tojock Home DVD player is a great way to ensure quality entertainment within minutes.

Before using your player, it is recommended that you familiarize yourself with the features, functions, and operating procedures described in this manual. Due to

slight modifications in production, the instructions, features, and descriptions found in this manual might be slightly different from your product. Design and specification subject to change without notice.

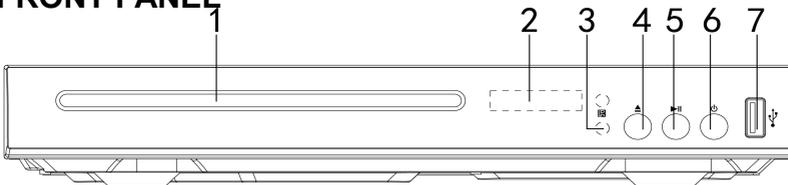
## 4. Package Contents

Please verify your package for the following items. Besides that, the package contents may differ due to the products upgraded. All product contents are subjected to the actual product receives.

DVD Player	1pcs
Remote Control (without battery)	1pcs
HDMI Cable	1pcs
AV Cable	1pcs
User Manual	1pcs

## 5. Unit Diagram

### 5.1 FRONT PANEL



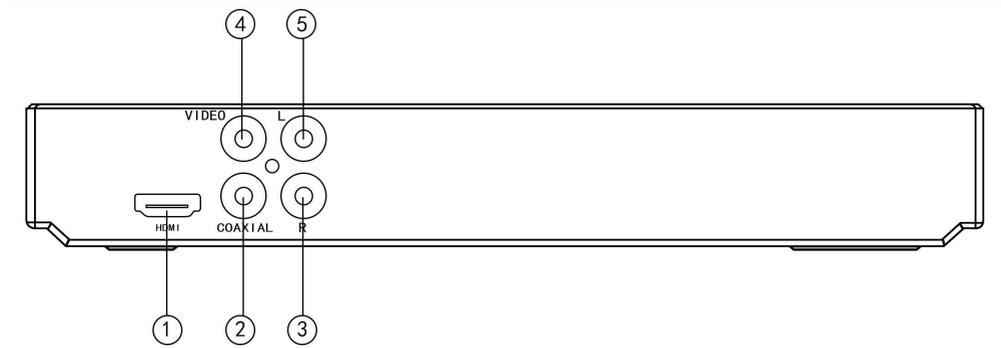
- ① Disc Compartment
- ② Display panel
- ③ Power indicator light
- ④ ▲ Open or close the disc compartment
- ⑤ ▶|| Start (resume) / pause play
- ⑥ ⏻ on / Turn off
- ⑦ USB

USB port: only support 2.0 USB flash drive (Max 128G) and USB HDD (Max 8TB).

When you use the USB HDD to play videos, you'd better plug a charger on the USB HDD to power the USB HDD, or your DVD player will not be able to recognize USB HDD.

Front Panel Display	Description
LOAD	Loading a disc.
BDMV	Blu-ray disc is recognized.
SETUP	Setup menu is displayed

## 5.2 REAR PANEL



1. HDMI Output Jack
2. Coaxial Digital Output Jack
3. Audio Right Output Jack
4. Video Output Jack
5. Audio Left Output Jack

## 6. Remote Control

### 6.1 Remote Control Definition

- (1) OSC: To access OnScreen Control Menu
- (2) Power: Turn on/off the player or restore the player to standby mode.

(3) RESOLUTION: Press to change the resolution mode of the player.

(4) REPEAT: The specific repeat mode is different according to the disc type.

DVD: RepeatCH>RepeatTT>RepeatAll>Repeat Off.

CD/VCD: Repeat track>Repeat all> Repeat Off.

Playlist: Repeat file>Repeat playlist>Repeat Off.

(5) MEDIA CENTER: To turn on/off Media center.

(6) VOL-: Decreases volume.

(7) UP: Navigates through the Menu

(8) TOP MENU: To open the Top menu of BD/DVD video disc

(9) OK: Confirms an entry or selection

(10) LEFT: Navigates through the Menu

(11) SETUP: Access the SETUP menu

(12) NUMBERS: For direct channel access

(13) MARK: To bookmark at any point during playback

(14) PROG: Edit the program and play

(15) SUBTITLE: Select a subtitle language on a disc

(16) AUDIO: Select an audio language

(17) FAST FORWARD: Search forward

(18) FAST REVERSE: Search backward

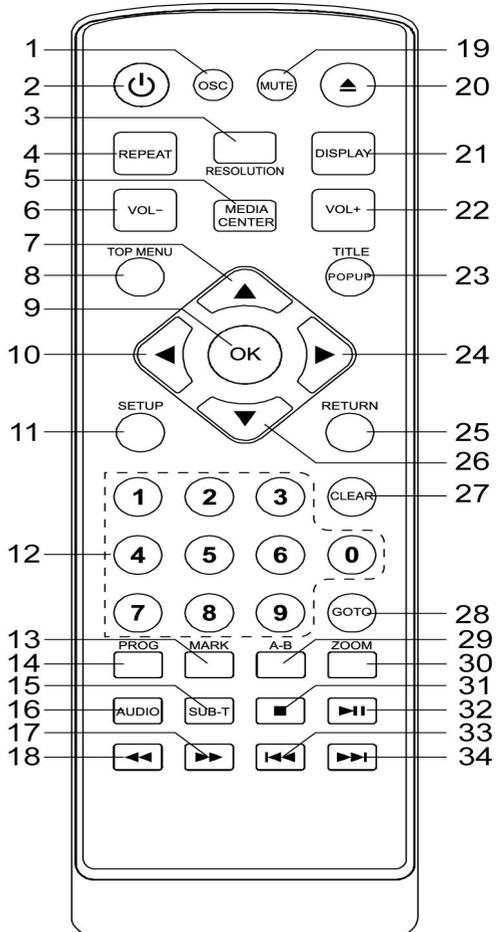
(19) MUTE: Press to mute or un-mute the volume

(20) Open or close the disc compartment

(21) DISPLAY: show the current status of the disc information

(22) VOL+: Increases volume

(23) TITLE: To open the Title menu of a disc



POPOP: Shows and hides the popup menu

- (24) RIGHT: Navigates through the Menu
- (25) RETURN: Return to a previous display menu
- (26) DOWN: Navigates through the Menu
- (27) CLEAR: To clear an entry
- (28) GOTO: Jump to a user-specified time during playback
- (29) A-B: Press A-B can repeat playback of a user-defined section
- (30) ZOOM: zoom in or zoom out
- (31) STOP: Stop play
- (32) PLAY/ PAUSE: Start (resume) / pause play
- (33) PREV: Skip to the previous title, chapter, or track
- (34) NEXT: Skip to the next title, chapter, or track

## 6.2 Installation of Batteries

1. Press and lift the back cover up to open the battery compartment of the remote control.
2. Insert two AAA size batteries. Make sure that the polarities of the batteries ( + ) and ( - ) match those of the battery compartment.
3. Close the battery compartment cover.

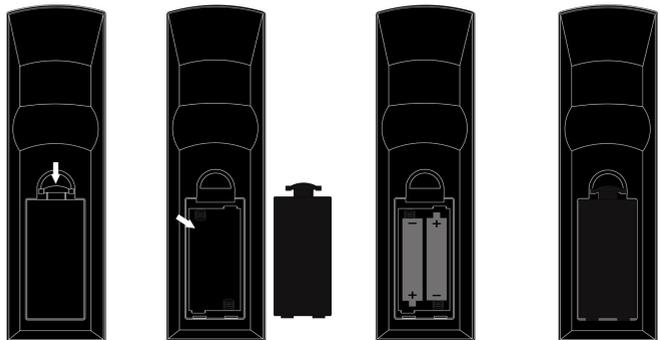
### NOTE:

Remove the batteries if you don't use the remote control very often.

Do not mix old and new batteries.

Do not mix alkaline, standard (carbon-zinc)

or rechargeable (ni-cad, ni-me, etc.) batteries. Batteries can contain corrosive



substances, so they should be disposed of properly.

## CAUTION

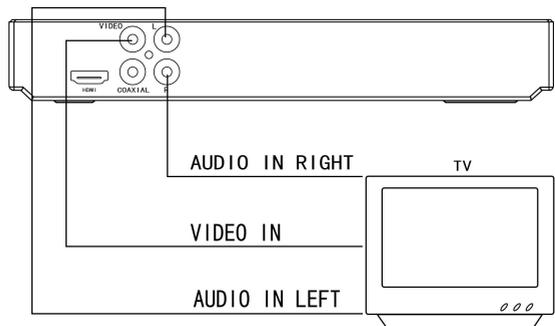
Due to a risk of explosion. Keep batteries away from heat, direct sunshine, or fire. Never discard batteries in a fire.

## 7. Connections

When connecting this unit to other components, be sure that all devices are turned off. Audio/Video cables are connected according to different color identification and should be fitted firmly into the appropriate jacks.

### 7.1 Connect to TV via standard Audio/ Video cable ( included)

- A. Connect the supplied RCA Audio/Video cable using the red(right) and white(left) cables to the Audio jacks on the rear of the DVD player and to the Audio Inputs on your TV.
- B. Connect the video cable (yellow) to the Video jack on the rear of the player to the Video Input on your TV.
- C. Set your TV to its appropriate Video input



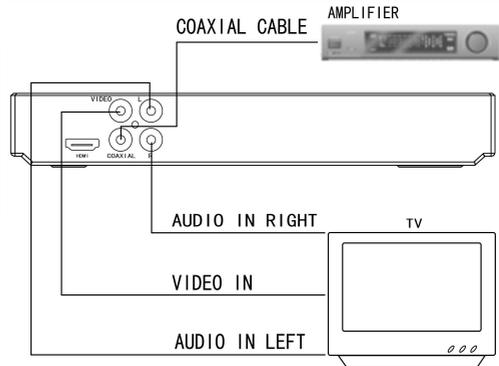
### 7.2 Connect to an amplifier via coaxial digital audio output

- A. Connect the supplied RCA Audio/Video cable using the red and white cables to the Audio jacks on the rear of the player and to the Audio Inputs on your

TV.

B. Connect the video cable (yellow) to the Video jack on the rear of the player to the Video Input on your TV.

C. Connect a digital coaxial cable (not included) to the coaxial cable jack on the rear of the player and to the coaxial digital audio input on your digital receiver or amplifier.



### Tips

This way of connection type provides standard image quality only.

## 7.3 Connect TV and Projector Via HDMI Cable (included)

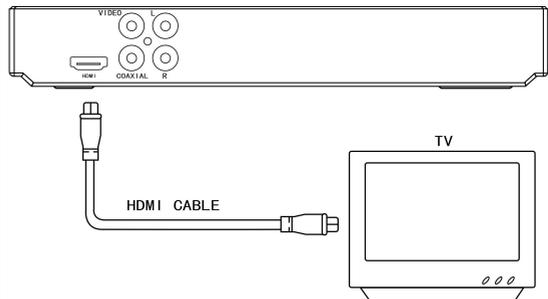
A. Connect an HDMI cable to the HDMI jack located on the rear of the discs player.

B. Connect an HDMI cable to the HDMI Input jack on your television.

### User Tips

You can optimize the video output by pressing the “Resolution” button repeatedly to select the best resolution the TV can support;

DVD PLAYER



To play the digital video

images of a disc or video via an HDMI connection, it is necessary that both this product and the display device (or an AV receiver/ amplifier) support a copyright

protection system called HDCP (high-bandwidth digital content protection system);

HDMI connection provides the best image quality.

## 8. Basic Player Operation

### 8.1 Before you begin

Press  to turn on your disc player first.

Select the appropriate video input settings to correspond to the input used when connecting to the discs player.

Refer to the “Connections” section of this manual;

If you have connected the player to an audio system (stereo or amplifier) turn on your audio system and select the appropriate audio input settings to correspond to the input used when connecting to the Discs player.

Note: As TV and audio systems vary, please refer to your TV or Audio system user’s manual.

### 8.2 PLAY

- ◆ Press the POWER button on the player or press the Power/Standby button on the remote control.
- ◆ Press  to open the disc compartment on the remote control or button on the player.
- ◆ Hold the edge of the disc and insert a disc with the label facing up
- ◆ Press the  to close the disc compartment and start disc play
- ◆ To stop playing a disc, press 

Usually, the DVD player will start to play a disc automatically once the discs were been put in. You can use the directional buttons and the ENTER button on the

remote control to navigate the disc's menu screen. If the discs do not automatically begin playing, press the PLAY button on the player or remote control.

Note: The auto-load sequence of each Audio discs, CD, VCD disc may vary according to formats or the way the disc was authored.

Some discs will auto-play a series of previews, copyright notices, or advertisements before loading the Menu screen. Certain buttons on the remote control, such as the MENU, TITLE, F.RWD, F.FWD, PREV, NEXT, and GOTO buttons, may be automatically disabled until the auto-load sequence is completed.

## 8.3 Play Video

### Control Video Play

1. Play a title
2. Use the remote to control the play back

Button	Action
	Start or resume play / Pause play
	return to start, if you want to play videos again, press
	Skip to a previous/next title or chapter.
	Search fast-backward or fast-forward. Press repeatedly to change the search speed.

Note:

For BD disc with Java application, the resume function is not available.

Display Menu

BD-video Disc

TOP MENU: Stops the video playing and returns to the disc menu. This feature is disc-dependent

POPUP: will access the BD-video disc menu without interrupting disc play.

DVD-video disc

TOP MENU will display the root menu of a disc

DISPLAY will display disc information and guide you through the available functions on the disc

### Change Video Play

Button	Action
Audio	Selects an audio language
SUBTITLE	Selects a subtitle language on a disc
REPEAT	Select or turn off repeat mode Repeat options may vary from the disc type
DISPLAY	Display the current status or disc information
ZOOM	Zoom in/out of the video image
BOOK MARK	Bookmark the selected point during playback
A-B	When a disc is playing, pressing this button once will save a "start point" for repeating playback, Pressing this button again will save an "endpoint" for repeated playback. playback will repeat from the start point to the endpoint. The marked section for repeat play should be in one track/title
PROGRAM	Edit the program and play
GOTO	Jump to a user specified time during playback
OSC	Access options relating to the current activity or selection, and control the video playback

## 8.4 Play a blue-ray video disc

Blu-ray video discs have a larger capacity and support features such as high-definition video, multichannel surround sound, Interactive menus, and so on.

1. Insert a BD-video disc.

2. Playback will automatically start, or select a play option in the menu and press OK.

3. During playback, you can press TOP MENU to display additional information, features, or content store on the disc.

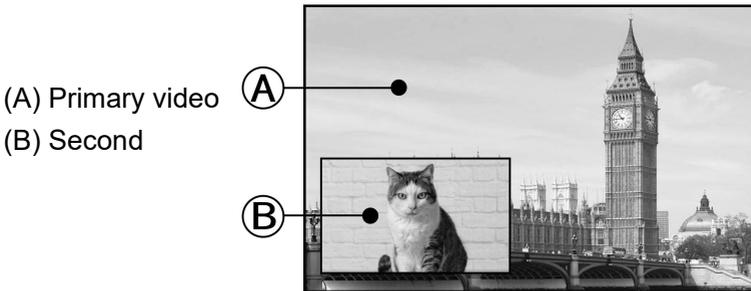
4. During playback, you can press POP UP to display the disc menu without interrupting disc play.

5. During playback, press the [OSC

button on the RMC - the ON-SCREEN MENU will be displayed. (As shown in the picture below)



 second video 【BD-V】 : Displays the state of the second Video. Use direction key 【▶】 to open the second video selection box, then press 【▲】 / 【▼】 to select the full-screen video and the second video window (picture in picture).

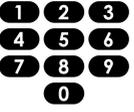


 second Audio 【BD-V】 : Displays the state of the second Audio. Use the direction key【▶】to open the selection box, then press【▲】/【▼】to switch on/off the audio output.

## 8.5 Play Music

Controlling music playback

Use the remote control to control the playback for the audio files.

Button	Action
	Start or resume play / Pause play.
	Stop Play
	Skip to a previous or next title or chapter
	Search fast-backward or fast-forward. Press repeatedly to change the search speed.
	Select an item to play
REPEAT	Select or turn off repeat mode

## 8.6 Play a photo slideshow

You can play JPEG on the player as a slideshow.

1. Insert a disc or USB device that contains JPEG files
2. Select a Photo folder, then press OK to open.

- To select a Photo, use the Navigation buttons.
- To enlarge the selected Photo and start the slideshow, press OK.

### Note:

- It may require more time to display the disc content on your TV if there is a large number of songs/ photos compiled onto one disc.
- This product can only display digital camera Pictures in the JPEG-EXIF format, typically used by almost all digital cameras. It cannot display Motion JPEG, or Pictures in formats other than JPEG, or sound clips associated with Pictures.
- Folders/files that exceed the supported limit of this product cannot be displayed or played.

## Controlling Photo slideshow

1. Begin a Photo slideshow.
2. Use the remote control to control the play as follows:

Button	Action
◀ ▶	Rotate a photo
▲ ▼	Flip a photo
■	Stop play

### Set slideshow interval and animation

1. During slideshow playback, press OSC. The options menu will be displayed.
2. Navigate the options with the Navigation button.
3. Select an option in the menu, then press OK.
4. Press OK.

### Playing music during a Photo slideshow

Create a musical slideshow to play both CD music files and JPEG Photo files simultaneously.

#### Note:

Create a musical slideshow, you must store the CD and JPEG files on the same disc as the photos.

1. Select your CD music to play and start play-back.
  2. Press Media Center to return to the main menu.
  3. Navigate to enter a photo folder, then press OK to start slideshow play.
- Slideshow begins and continues till the end of the photo folder.
  - Audio continues to play until the end of the disc.
  - To stop the slideshow play, press ■.
  - To stop the music play, press ■ again.

## 9. Additional Features Explained

### 9.1 Use USB Memory Sticks / Thumb Drives

- Turn off the DVD player.

- Insert the USB Memory Stick to the USB Port on the front of the DVD player.
- Turn on the DVD player. Press and hold the DVD/USB button on the remote control.
- The Folder/Files list will appear on the screen.
- Use the arrow buttons to select and highlight the desired folder or file.
- Press the ENTER button to confirm and begin playback.

## **Notes**

1. The DVD player can support USB 2.0 Stick up to 128GB. Don't support USB 3.0 stick.
2. The DVD Player support video files of H.264/VC1/MPEG-1/MPEG-2/MPEG-4 WMV, and resolution up to 1920\*1080.

# **10. General Settings**

## **10.1 Basic operation for the menu**

1. Press STOP twice during playback
2. Press SETUP, the SETUP MENU display on the screen.
3. Select a main menu by LEFT/RIGHT.
4. Select the menu you want by UP/DOWN buttons and press RIGHT to enter.  
You can press UP to return to the main menu.
5. Select the option by UP/DOWN and press RIGHT.  
You can press LEFT to return to the previous menu.
6. Select by UP/DOWN buttons and press OK to confirm.  
You can press LEFT to return to the previous menu.
7. To return to the main menu from any submenu, press RETURN.
8. To exit the menu, press SETUP.

## **10.2 General Player Settings**

### **SYSTEM**

1. Screen Saver: Turns the screen saver on/off. The screen saver will display in 3

mins if there is no operation when the unit is turned on.

2. Disc Auto Playback: Turns the disc auto playback function on/off.
3. Disc Auto Upgrade: Turns the Disc Auto Upgrade function on/off.
4. Load Default: Return the player to its default settings.
5. Upgrade: select this when you want to upgrade your player software to the latest version.
6. BUDA: Define memory for BD-J.

\* Notice : BUDA Setup has two-submenu of "External" & "On board". If you choose "External", you must connect USB first.

## **LANGUAGE**

1. OSD: Selects the OSD language.
2. Menu: Selects the menu language of the disc.
3. Audio: Selects the audio language for the program.
4. Subtitle: Selects the subtitle language for the program.

Note:

You have to select the audio and subtitle language according to the requirements on the disc.

## **PLAYBACK**

1. Closed Caption: Turn on/off the CC function.
2. Angle Mark: Turn on/off the Angle mark function.
3. PIP Mark: Turn on/off the PIP mark function
4. Secondary Audio Mark: Turn on/off Secondary Audio mark function.
5. Last Memory: Turn on/off the last memory function
6. PBC: Turn the PBC function on/off.
7. Audio Watermark Level 3: Function reserved.

## **SECURITY**

1. Change Password: Changes the password for parental control menu.
2. Parental Control: to set the parental control.

3. Country Code: Select the Country code.

Note:

The original code is 0000. The code can be changed by user.

## **Default**

Use this feature to reset customized defaults to the original settings for the unit (except the password). To default the DVD player, you need to enter into the set up page, load default, then choose back to factory set.

## **10.3 Player Settings**

### **TV**

1. TV Screen: Selects the display mode for the TV.
2. Resolution: Selects the resolution for the TV.
3. TV System: Selects the TV system type.
4. Color Space: Selects the color space.
5. HDMI Deep Color: Selects the color for HDMI.
6. HDMI 1080 24Hz: Enable/disable this settings.
7. This DVD player supports Multi (AUTO), NTSC, and PAL systems.

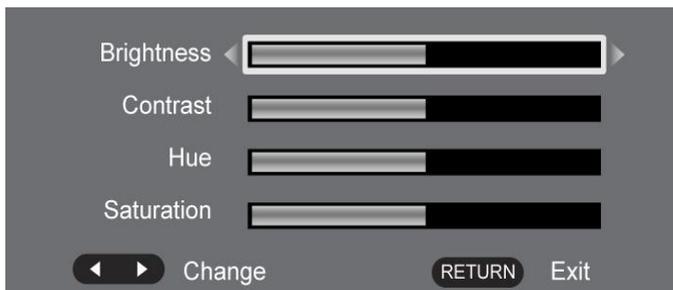
If you select an output type that is not supported by your TV, the screen will flicker with a black and white display.

Press the SETUP button and use the arrow buttons to select the correct TV type from this list.

## **VIDEO PROCESSING**

1. Video Adjust: Enter the submenu to adjust the video display.
2. Sharpness: Select the playback sharpness mode.

Adjust the Brightness, Contrast, Hue, Saturation of the screen to suit.



## 10.4 Audio Setting

### Audio output

1. SPDIF: Selects the SPDIF mode.
2. HDMI: Selects the HDMI mode.
3. Down sampling: Selects down sampling.  
(Select this when the Amplifier connected to the player is not 96KHz compatible)
4. Dolby DRC: Dynamic range compression

### Speaker Setting: Selects speaker ou

1. Configuration: channels 2.x
2. Test Tone:

### Clean Discs

Wipe the disc with a Micro fiber Cleaning Cloth from the centre to the edge in a straight line movement.

### Caution

Never use solvents such as benzene, thinner, cleaners available commercially, or anti-static sprays intended for discs to clean the player.

## 11 Support formats

### Playback disc formats

BD, BD-R, BD-RE, DVD-R/RW, DVD+R/RW, DVD-Video, VCD, CD, CD-R/RW

## Video formats

H.264/VC1/MPEG-1/MPEG-2/MPEG-4/WMV

Signal system: PAL / NTSC

- Composite video output: 1 Vp-p (75 ohm)
- HDMI video output: Auto, 480i/576i, 480p/576p, 720p, 1080i, 1080p, 1080p@24Hz.

•2.0 Channel analog output.

-Audio Front L&R: 2 Vrms (> 1 kohm)

- Digital output: 0.5-Vp-p (75 ohm)

-Coaxial

- HDMI output

## Audio formats

Dolby Digital, Dolby Digital Plus, Dolby TrueHD, DTS, WMA

## Photos

JPEG, PNG, GIF

## 12. Main unit specifications

- Power supply rating:100-240V~50/60Hz
- Power consumption in standby mode:<0.5W
- Dimensions (w x h x d): 260 x 193 x 43.5 (mm)
- Net Weight: 0.9kg
- Wave length:
  - BD: 405 + 5nm/-5nm
  - DVD:650 + 13NM/-10NM
  - CD:790+15NM/-15NM

## 13. Troubleshooting

**WARNING:** Before requesting after service please check this possible resolution. Risk of electric shock. Never remove the casing of the product. To keep the warranty valid, never try to repair the product yourself.

No reaction to the remote control	Make sure the player is connected to a power outlet; Insert the batteries correctly; Point the remote control at the IR sensor located on the front panel of this product, check that the remote control is no more than 20 feet from the sensor; If the remote still does not function, try putting new batteries into the remote control.
No picture	See TV manual for correct video input selection; Change the video until you see the screen.
No picture on HDMI connection	If this player is connected to an unauthorized display device with an HDMI cable, the audio/video signal may not be displayed; Check if the HDMI cable is faulty. If faulty or damaged, replace the HDMI cable; If this happens when you change the [resolution] setting, press Resolution on the remote control repeatedly until the picture appears.
High-definition video signal not playing on the TV	Ensure that the audio cables are connected to the audio input of the TV; Assign the audio input of the TV to the corresponding video input. See the TV user manual for details.
No sound on HDMI connection	You may not hear any sound from the HDMI output if the connected device is non-HDCP compliant or only DIVI compatible.

Disc cannot be played	<p>Ensure that the disc is loaded properly;          Ensure that this player supports the disc.          See Specifications          Ensure that this player supports the region code of the DVD or BD;          For DVD+RW, ensure that the disc is finalized;          Clean the disc</p>
Data Files cannot be played or read	<p>Ensure that the data file was recorded in the standard UDF, ISO9660 or JOLIET format;          Ensure that the JPEG file extension .jpg, JPG, jpeg or JPEG</p>
Not entry sign appears on the TV	The requested operation is not possible
The power light does not come on	<p>Plug the power cord into a wall outlet          Try a different outlet</p>
No Picture	<p>Select the appropriate video input format on your TV in order to receive the player's output signals.          Fully insert the plugs on the video cable into the corresponding jacks.</p>
No Sound	<p>Fully insert the plugs on the audio cable into the corresponding jacks.          Turn on the stereo/amplifier system (if applicable).          Select the correct output in the setup menu.</p>
Distorted Picture	<p>Remove and clean the disc          Some distortion may occur during the FORWARD and REWIND operations. This is normal.</p>
Flickering or unstable brightness	<p>Connect the player directly to your TV          NOTE: Disruptions can be caused by copy protection systems on a discs</p>
The DVD player does not operate	<p>Be sure that a disc is loaded          Be sure that the disc is compatible (check the disc's format and color signal coding standard)          Check that the disc is correctly loaded</p>

	Clean the disc Be sure that the Discs player settings are correct
No response when buttons are pressed	Switch player, unplug the power cord, and then plug in the power cord and switch it on again.

## 14. More Q & A

1. 1.1.Black screen/Black and white screen after connecting TV without any setting?
  - This DVD player supports Multi (AUTO), NTSC, and PAL systems. If you select or default output type that is not supported by your TV, the screen will flicker with a black and white display. Press the SETUP button and use the arrow buttons to go to the Preference page and then select the correct TV type from the list. (NTSC/PAL)
  - If the above 2 steps don't work, contact us ([tojock@126.com](mailto:tojock@126.com)) to get more help.
  
2. Remote doesn't work?
  - Make sure that the polarities of the batteries ( + ) and ( - ) match those of the battery compartment. Or replace the old batteries with new batteries.
  - Please use the remote controller in the front of the DVD player. The remote receiver is located in the front the DVD player.
  - If the above 2 steps don't work, contact us ([tojock@126.com](mailto:tojock@126.com)) to get a new remote controller with your Order ID and shipping address.
  
3. Device is very noisy when reading disc also playback.
  - The device has a little noise when reading the disc at the very beginning. But if it is noisy when playback, it maybe damaged during shipping. If you want the DVD player, please contact us ([tojock@126.com](mailto:tojock@126.com)) to get a new one with your Order ID and shipping address.

4. Why the DVD player can't read the MP4 file on USB flash drive?
  - Our DVD player doesn't support MP4 file. It supports MPEG4 file. They are different file format.
  
6. Doesn't read any disc?
  - 1<sup>ST</sup>, make sure the disc format is correct.
  - 2<sup>nd</sup>, clean the disc and make sure the disc is full insert the disc tray.
  - 3<sup>rd</sup>, if above 2 steps don't work, contact us (([tojock@126.com](mailto:tojock@126.com))) to get a new DVD Player with your Order ID and shipping address.

## 15. Warranty

If you didn't solve your issue in from the trouble shooting, please contact us with Tojock customer service (([tojock@126.com](mailto:tojock@126.com))), we provided 12 months warranty.

### **Notice:**

We only sell brand "NEW" condition products on Amazon, after-sale service will be only offered for customer who orders the brand new products. "Used" products are not under Tojock support.

*Thank you for purchasing from Tojock!*

If your Amazon return or refund window closed, contact us at [tojock@126.com](mailto:tojock@126.com)